

**Government of Bihar  
Election Department**

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**Office of the Chief Electoral Officer, Bihar**  
7, Sardar Patel Marg (Mangles Road), Patna-800015

**Proceedings of the Departmental Purchase Committee cum Bid Evaluation Committee meeting held under the chairmanship of Joint Secretary, Election Department, Bihar on 07.03.2022 at 11.00 AM in the office of CEO, Bihar for opening & evaluation of Technical bids for "Production and Supply of Holograms for PVC Elector's Photo Identity Cards (EPIC)."**

The following were present in the meeting:-

**Departmental Purchase Committee**

1. Sri Kanhaiya Prasad Srivastava,  
Joint Secretary, Election Department, Bihar - Chairman
2. Smt. Nivedita Sinha,  
Deputy Election Officer (HQ), Election Department, Bihar - Member
3. Sri Dhiraj Kumar,  
Deputy Election Officer (HQ), Election Department, Bihar - Member
4. Sri Rakesh Kumar,  
Internal Financial Adviser, Election Department, Bihar - Member
5. Sri Sudhanshu Shekhar  
Assistant Director, Department of Industries, Bihar - Nominated Member

**Representatives of Bidders**

1. Sri Soumen Banerjee  
Head-Business Development, Holoflex Limited, Kolkata

At the outset, Joint Secretary (Election Department) welcomed the members of the Departmental Purchase Committee cum Bid Evaluation Committee as well as representative of the bidder, and the purpose of the meeting was explained to them. It was informed that a single-stage two envelope unconditional online bid was invited on state eproc website/portal on behalf of the Chief Electoral Officer, Bihar for a rate contract for shortlisting of **Hologram producer and supplier for PVC Elector's Photo Identity Cards (EPIC)** upto 05:00 PM of 02.03.2022. The end date for submission of one set of Technical bid duly signed in physical copy was 03.03.2022 upto 03:00 PM.

First of all, the box containing the physical copies of the Technical bids was opened before all the members and the representative of the bidder. On the eproc website, three bidders had submitted the bid namely (1) Holoflex Limited, Kolkata, (2) Holostik India Ltd, Noida and (3) Manipal Technologies Ltd., Karnataka. Original hard copy of the EMD/Bid

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Security was provided by all three bidders and the same was found uploaded on the eproc portal.

After examination of technical bids of all the three bidders following conclusion(s) was drawn by the Departmental Purchase Committee:-

**Holoflex Limited, Kolkata:-**

After careful examination of pre-qualification documents, the Bid Evaluation Committee considered Holoflex Limited, Kolkata, as technically qualified as it fulfilled all the pre-qualification criteria set in the RFP.

**Manipal Technologies Ltd., Karnataka:-**

The technical bid submitted by the bidder was examined by the Bid Evaluation Committee. The bidder was found to have fulfilled all the pre-qualification criteria and therefore, approved as technically qualified.

**Holostik India Ltd, Noida :-**

- a. As per clause 10 of Pre-Qualification criteria **"The bidder must be certified under Security Certification – TUV-ASP A (Formerly known as HOMAI) or HSSMS Hologram Security Standards"**. As a supporting document **"Copy of the certificate valid on date of bid submission(duly signed by authorized signatory)"** had to be submitted. The bid was uploaded by the bidder on 01.03.2022 whereas the certificate from TUV-ASP A was valid only till 20.02.2022 and therefore not valid on the date of bid submission.
- b. Further, under clause 8 of the Pre-Qualification criteria, it is mentioned that **"The bidder must have successfully "completed" OR "completed part of the ongoing" projects of Security holographic hot stamping foil for stamping on PVC card within India only during last five years awarded by Government/ PSUs/Banks/NPCI of the following values as on 21.03.2021**
  - (a) **One project of not less than Rs. 50 lakhs or**
  - (b) **Two projects costing not less than Rs 25 Lakh each. Or**
  - (c) **Three projects costing not less than Rs 20 Lakh each."**

It is further mentioned under the same clause, as part of the Supporting Documents, bidder is to provide **"Satisfactory Work Completion Certificate(s) with date from the client/CA /CS pertaining to the value of work done as on 31.03.2021."**

*[Signature]*  
07.03.22

*[Signature]*  
27.03.22

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7/3/22

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7/3/22

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On perusal of the supporting document provided by the bidder, it has been observed that the client SBI has mentioned that "This is to certify that M/s Holostik India Limited, is a manufacturer and supplier of Security Silver Stamping Foil used for SBI cards."

Nowhere in the certificate provided by the client (SBI Card) it is mentioned that the bidder had supplied holographic hot stamping foil for stamping on PVC card.

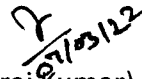
The Representative of the bidder Holoflex Limited, Kolkata who was present during the tender opening objected to this bid and subsequently filed a written objection which has been attached along with the proceeding as Annexure-1.

Since bidder Holostik India Ltd, Noida failed to comply with the terms of the tender documents and did not act according to the instructions contained in the RFP, the Bid Evaluation Committee decided to reject the bid.

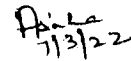
Therefore, the Departmental Purchase Committee cum Bid Evaluation Committee recommends the Financial Evaluation of the two bidders, namely Holoflex Limited, Kolkata and Manipal Technologies Ltd., Karnataka, and the bid of Holostik India Ltd, Noida may be rejected for the reasons cited in the proceedings.



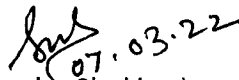
(Rakesh Kumar)  
Internal Financial Adviser  
Member



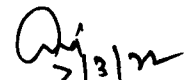
(Dhiraj Kumar)  
Deputy Election Officer (HQ)  
Member



(Nivedita Sinha)  
Deputy Election Officer (HQ)  
Member



(Sudhanshu Shekhar)  
Assistant Director,  
Department of Industries,  
Nominated Member



(Kanhaiya Prasad Srivastava)  
Joint Secretary  
Election Department, Bihar  
Chairman

Handwritten notes: "Cvd 7/3/22", "7/10/22", "7/12/22", "Patna 7/13/22", and a signature.



Handwritten initials "JS" and date "7/3"

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The Chief Electoral Officer  
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Election Department,  
Govt. of Bihar,  
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Patna-800015

7 March 2022

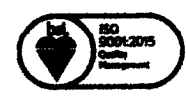
Dear Sir

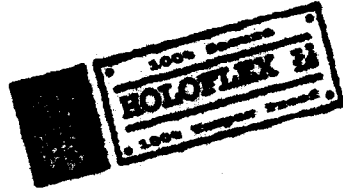
Sub: Bid Document For Rate Contract [Single Stage Two Envelope (Two Parts)]  
Through e-Procurement Method "Production and Supply of Holograms for PVC  
Electors Photo Identity Cards (EPIC)" based on Open Competitive Bidding Process.

We are one of the bidders for the captioned tender recently invited by you. Besides us, there were two other bidders – Holostik India Limited (HIL) and Manipal Technologies Limited (MTL).

The technical bids were opened today and the undersigned was present during the technical bid opening. During the opening, we raised some observations regarding the claims of Holostik India Limited about their experience and the infrastructure required as per the eligibility criteria mentioned in the tender document. The same are mentioned below for your information and necessary action:-

1. As required under TABLE 1: CRITERIA FOR PRE-QUALIFICATION, serial no 10, HIL is not currently certified under Security Certification – TUV-ASPA (Formerly known as HOMAI) Hologram Security Standards. As such they are in breach of this pre-qualification criteria. This certification is provided to only those facilities that have the requisite infrastructure and systems to ensure full security within their manufacturing premises. The absence of this certification directly implies a security risk on the products produced at such a facility. Even the circular no 23/EPIC Security/2021-ERS dated 18<sup>th</sup> January 2022 issued by the Election Commission of India in point 7 mentions "The hologram manufacturer.....must be certified under Security Certification - TUV-ASPA (Formerly known as HOMAI) Hologram Security Standards."
2. As required under TABLE 1: CRITERIA FOR PRE-QUALIFICATION, serial no 2 - The Bidder's Average Annual Turnover of at least Rs 1 Crore (Rupees One Crore only) from Security holographic hot stamping foil for stamping on PVC card within India only, during the previous three Financial years (2018- 2019,2019-2020 and 2020-2021).





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We have our apprehensions whether HIL meets this clause. The tender conditions clearly ask for such turnover from Security holographic hot stamping foil for stamping on PVC card within India only, and to the best of our knowledge and belief, they do not meet this condition.

3. As required under TABLE 1: CRITERIA FOR PRE-QUALIFICATION, serial no 8 - The bidder must have successfully "completed" OR "completed part of the ongoing" projects of Security holographic hot stamping foil for stamping on PVC card within India only during last five years awarded by Government / PSUs/Banks/NPCI of the following values as on 21.03.2021
- (a) One project of not less less than Rs 50 Lakh each.
  - or
  - (b) Two projects costing not less than Rs 25 Lakh each.
  - or
  - (c) Three projects costing not less than Rs 20 Lakh each

We are also providing a reference to circular no 23/EPIC Security/2021-ERS dated 18<sup>th</sup> January 2022 issued by the Election Commission of India. Serial no 6 mentions that "EPIC being an important identity card, CEOs shall ensure that only competent card printers as well as hologram producers who are currently supplying Visa Card or Master Card, RuPay, or RBI or IBA or PVC Aadhaar card.....are empanelled at the state/UT level."

HIL has not submitted any previous experience of having supplied to Visa Card or Master Card, RuPay, or RBI or IBA or PVC Aadhaar card. They have only referred to their experience with State Bank of India which does not figure in the list mentioned in the serial no 6. Additionally it is not clear that the security hot stamping foil supplied by them was indeed used for hot stamping on PVC cards. Sir, we would like to submit that to the best of our knowledge and belief SBI only issues payment cards of Master Card, Visa and RuPay. And to the best of our knowledge, HIL is not empanelled to supply any of these three or even Aadhaar. Hence the experience cited by them is clearly not relevant to your pre qualification criteria.

In view of the above we would like to submit that the bid submitted by HIL does not meet your pre qualification criteria and their bid is liable to be rejected forthwith.

Thank you for your consideration.

Yours Truly  
HoloFlex Limited

  
Soumen Banerjee



**ASPA**

